



## Limited Damage Waiver Information – Q&A's

### **What does Limited Damage Waiver cover?**

Loss or damage to rental equipment caused by collision, fire, theft and damage.

### **What are some of the liabilities not covered by Damage Waiver?**

Limited Damage Waiver does not apply and will not limit your liability in the following circumstances:

- breach of the Hire Agreement where the breach increases the risk of loss or damage.
- misuse, abuse, wilful and/or malicious acts, negligent and/or reckless use and/or overloading of the Equipment.
- theft, loss or damage by whatever cause to tools and/or accessories supplied with the Equipment including but not limited to; hoses, drills, tracks, grease guns, electric leads, tyres, tubes, batteries, glass or other parts and accessories.
- lack of lubrication or non-adherence to other normal maintenance requirements that are required by or could reasonably be expected of you under the Hire Agreement.
- disregard for instructions given to you by AHS in respect of the proper use of the Equipment (including the loading and unloading of the Equipment) or in contradiction of the manufacturer's instructions supplied with the Equipment.
- theft of the Equipment in circumstances where site security is available including, but not limited to, locked yards, buildings and sheds, where proper security is not used by you to secure the Equipment whilst it is left unattended.
- loading or unloading of the Equipment from maritime vessels, transportation of Equipment on maritime vessels or the use of Equipment on any wharf or bridge or over any body of water.

### **How is the 12.5% calculated?**

Limited Damage Waiver fee will apply to hire items on each invoice for the full hire term at 12.5% (plus GST) if the customer does not provide a sufficient certificate of currency for Hire in Plant insurance.

### **Is Limited Damage Waiver a substitute for insurance?**

No, Limited Damage Waiver cover is not a contract of insurance but an agreement by AHS to limit your liability in circumstances for loss, fire, theft or damage.

### **Who can I call for more information?**

For more information, please contact accounts on 1800 426 637 or alternatively email us on [hireaccounts@hammerhire.com.au](mailto:hireaccounts@hammerhire.com.au)

### **Will I be charged insurance excess if Damage Waiver is charged?**

Yes, excess charge is \$1,000 or 1% of the sum insured.

**Terms and Conditions apply. Please visit our site [www.hammerhire.com.au](http://www.hammerhire.com.au) for Terms and Conditions**